

# Registering with Bradford

This is a guide on how to get connected to CALNET with your computer or tablet that is running Windows, Mac OSX, or Linux.

Linux users: Please send your MAC address to [UTechRequests@calu.edu](mailto:UTechRequests@calu.edu) and we will manually approve your device. Make sure you include your Cal U e-mail.

Mac Users: Minimum of OSX 10.6 is required

Connect to CALNET

Launch your web browser and navigate to [bbc.com](http://bbc.com)

This will redirect you to the sign in page

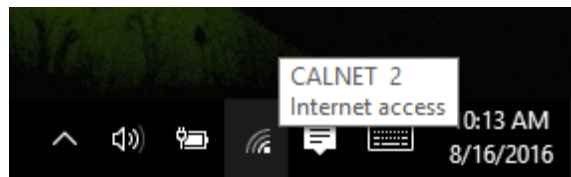
(CampusMgr) Sign in with your credentials

Install Bradford

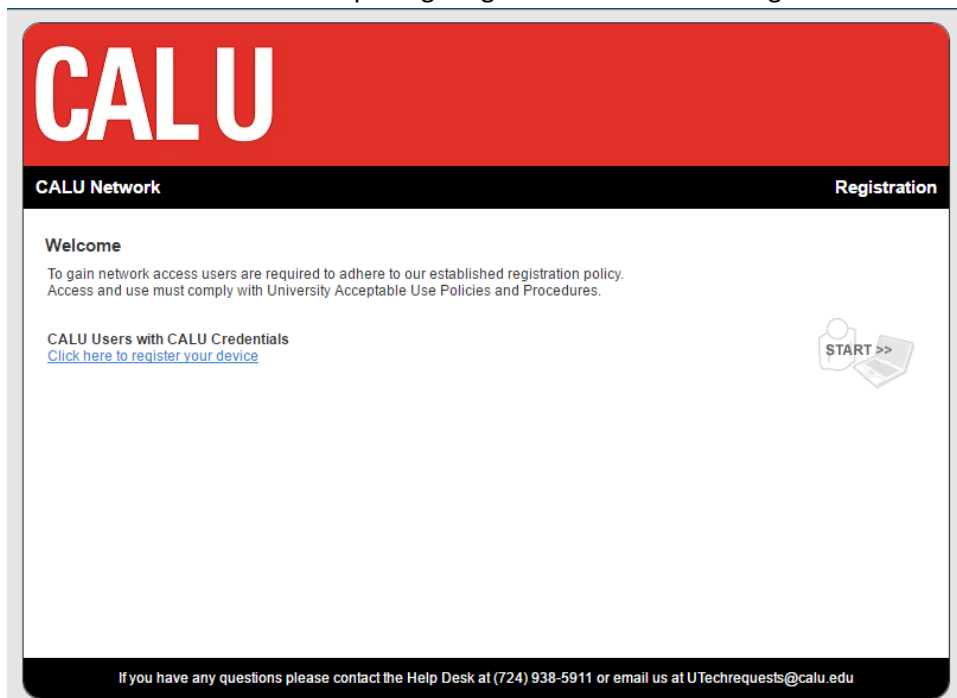
You are now on the Wi-Fi

Windows users, please follow the guide below. Please keep in mind you need to run Windows 7 or newer to connect to CALNET.

- 1) Make sure you are connected to CALNET



- 2) After you are connected try navigating to [msn.com](http://msn.com)
- 3) You'll be directed to the CampusMgr Page. Click on the link to sign in.



If you experience issues visit Noss 219.

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- 4) Sign in on the following page using your username and e-mail password

**CALU**

**CALU Network** **Registration**

**Welcome**  
Follow the instructions below to register your device.  
Please enter your credentials below. Follow the instructions to run the Agent when applicable.  
[Instructions](#)

**User Registration**

User Name: lee\_T  
Password: .....  
[Download](#)

If you have any questions please contact the Help Desk at (724) 938-5911 or email us at [UTechrequests@calu.edu](mailto:UTechrequests@calu.edu)

- a. If you can't sign in and get an invalid username/password or authentication error:
    - i. Go to <https://outlook.com/owa/calu.edu> on another device and check your login by manually typing in the full e-mail and password
    - ii. If you can't log in to e-mail come to Noss 219 with a photo ID
  - b. If you can't reach the CampusMgr page come to Noss 219 and we can assist you in person
- 5) After you sign in and click the download button, install the Bradford Persistent Agent and sign in again.

Bradford Persistent Agent Setup

**BRAD** Login - Bradford Persistent Agent

**BRADFORD** networks  
Persistent Agent

User Information  
Enter CALU Credentials for Persistent Agent authorization

User Name: lee\_T  
Password: .....  
[Login](#)

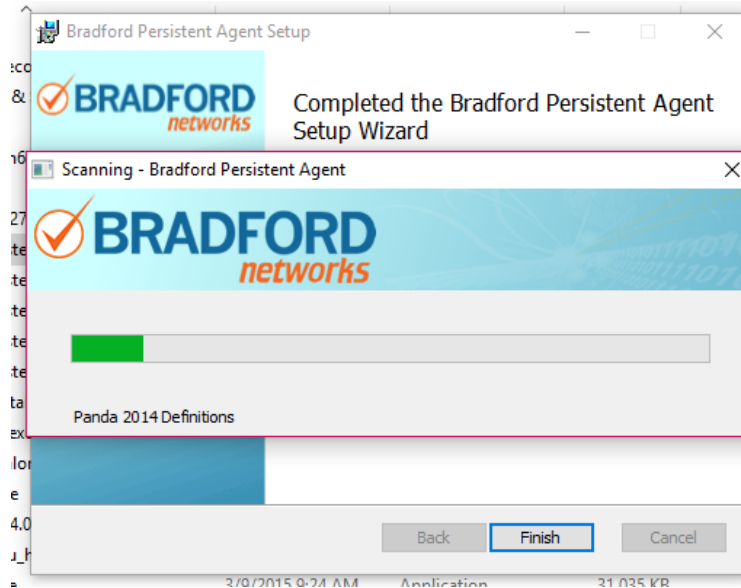
Help Desk (724) 938-5911

[Back](#) [Finish](#) [Cancel](#)

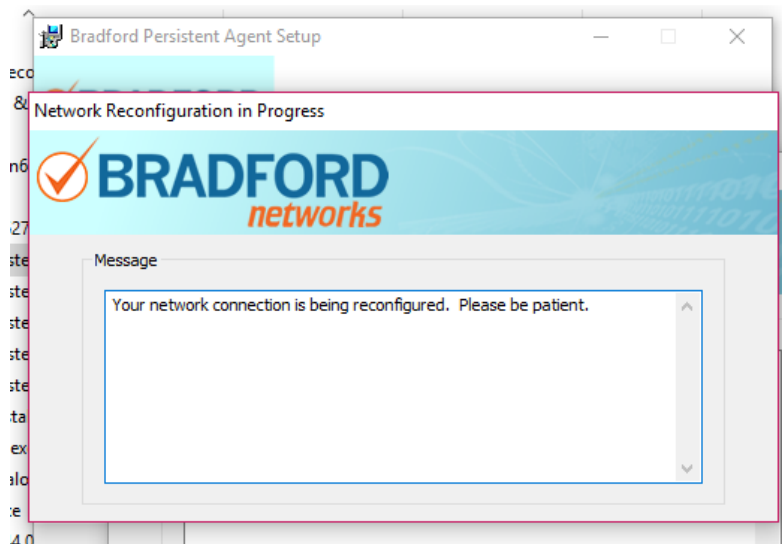
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- 6) At this point Bradford will scan your computer to check that your Windows is up to date and that your antivirus is up to date.



- 7) If you successfully remediate CALNET will allow you to get on the internet after configuring your internet. Please wait one minute and then you will be able to connect to the internet.



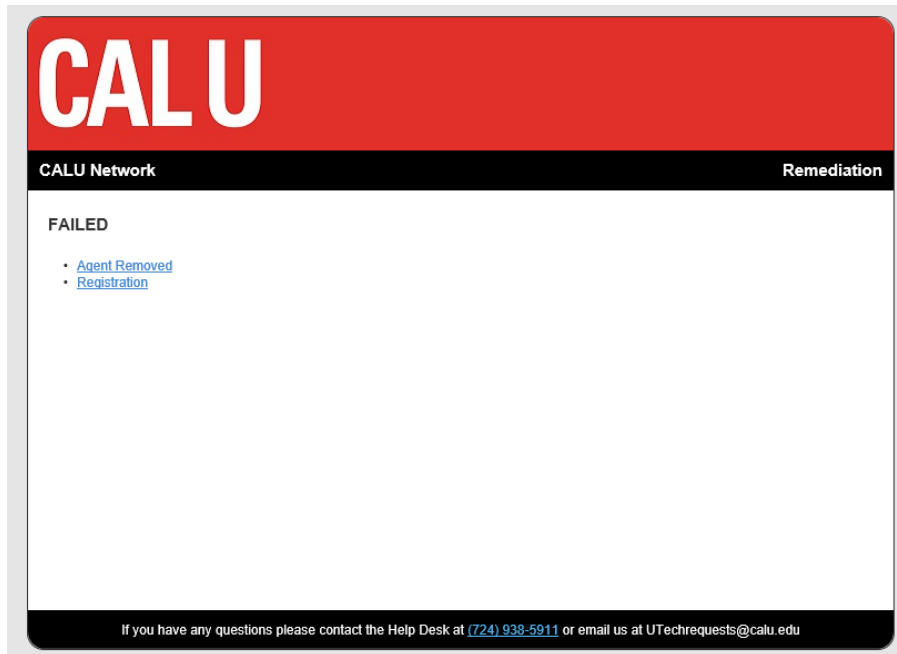
- 8) If you fail your status indicator will change. Double click on the icon and you'll be taken to the CampusMgr page.



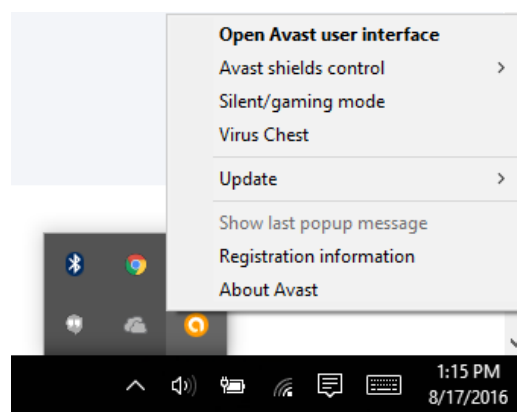
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9) The CampusMgr page will tell you why you failed.



- a. In this instance I uninstalled Bradford and my Antivirus is out of date. Clicking on each link will tell you details.
- b. If you click on Registration and you are given a long list of items that means you have no antivirus installed.
- c. If you have issues with Norton, McAfee, or another paid subscription your free trial may have run out or your paid subscription could have run out.
  - i. We have free antivirus. Please come to Noss 219 to get it installed
- d. You can only have one antivirus installed. Please make sure you uninstall old antivirus programs that you are no longer using.
- e. If you get Unable to Rescan come to Noss 219
- f. Sometimes you have to manually update antivirus by clicking your icon in the system tray and selecting update. See below.



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